

# RETURN MATERIAL AUTHORIZATION (RMA)

**Allmos Electronic GmbH**

RMA-No. \_\_\_\_\_

Fraunhoferstr. 11  
82152 Planegg  
GERMANY

1. Please fill in this requirement completely. Then fax this RMA form to the fax number +49 89 / 89 505-100.
2. After the approval of your application you will receive a RMA-No. from Allmos Electronic by fax or email.
3. Include the RMA form to your delivery.
4. RMA numbers must be visible outside of the box.
5. Never mark the original wrapping with the RMA-No.
6. Return of consignments without RMA-No. will cause the refuse of delivery!!!
7. The RMA-No. is valid for a maximum of 14 days.

**To be filled by our business partners:**

Sender: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

Account No.: \_\_\_\_\_ Your Contact: \_\_\_\_\_ Phone: \_\_\_\_\_ Fax: \_\_\_\_\_

Email: \_\_\_\_\_

Product Code	Quantity	Invoice No. or Delivery Note No.	Serial No.

**Reasons for return shipment:**

- REPAIR OR REPLACEMENT UNDER WARRANTY
- REPAIR
- WRONG DELIVERY
- REPLACEMENT
- CREDIT NOTE
- TEST EQUIPMENT
- CALIBRATION
- OTHERS \_\_\_\_\_

**Error description for defective goods\*:**

\_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

Send each return delivery to Allmos Electronic **carriage paid**. Compensation and return deliveries will be shipped as soon as possible. A Credit Note will be issue only for goods in **undamaged original wrapping**. Goods returned for **repair or replacement under warranty** don't show any failure, will be charged with handling fee of the manufacturer.

*\*In case of missing the fault description ("defect" for example is not detailed enough) we will invoice you the investigation cost.*